

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

1394% ROI

Member contributions, exploratory visit totals & \$7,800 per employee turnover cost (*SHRM calculation*)

Distinct Employees Served



4,781

Plus their families



Company Members

169  **66,670**

25 ERNs led by 197 employers with 81,689 employees, often administered by nonprofits or foundations

Delivered Case Needs

Supportive Employment Changes Lives



12,655

A request can have multiple needs (services)

Top Ten Resource Needs



2,205 Coaching



929 Transportation



720 Food Assistance



1,801 Financial



901 Public Assistance



642 Health/Dental/Insurance



1,147 Housing



723 Counseling Request



541 Legal Assistance



424 Education

Resources Leveraged

Employer ROI Expands



ERN Loan & Saving Totals = \$129,463



Public Assistance Leveraged = \$73,022



Community/Relief Funds Leveraged = \$142,490



Total Resources Leveraged = \$344,975

**Includes partial monetary case outcome data*

Employee Utilization

Supportive Employment Transforms Companies

15.6%





2023 Annual Report

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STATE ERNS

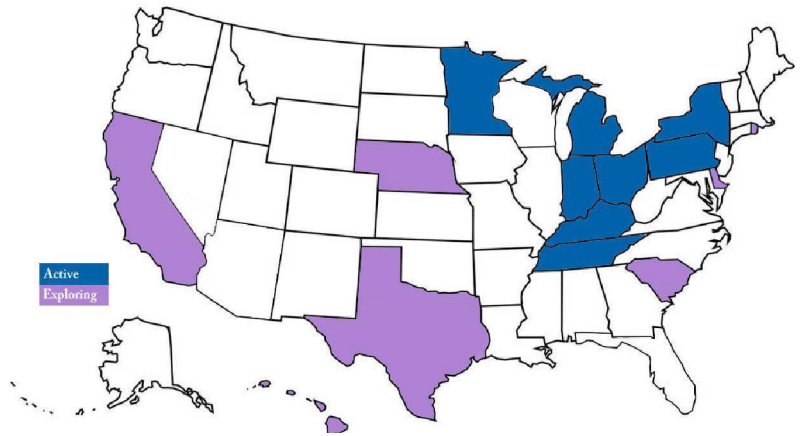


NATIONAL ERN DATA INCLUDED



THE ERN USA NETWORK

- Collaborative Development Process
- Employer Led Model
- Shared Onsite Success Coach
- Resources Skill Building
- Outreach Tools
- Data and Process Driven CMS
- Peer Learning Events
- 125%-900+% ROI



May 2024 States & Counties

- 8 Ohio ERNs:** Allen, Ashland, Auglaize, Butler, Crawford, Cuyahoga, Defiance, Erie, Fulton, Hamilton, Hancock, Hardin, Henry, Huron, Lorain, Lucas, Marion, Mercer, Montgomery, Morrow, Ottawa, Paulding, Putnam, Richland, Ross, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, Wyandot
- 6 Michigan ERNs:** Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, St Joseph
- 5 Kentucky ERNs:** Anderson, Hardin, Lee, Montgomery, Morgan and Wolfe
- 2 New York ERNs:** Albany, Columbia, Fulton, Montgomery, Ontario, Rensselaer, Saratoga, Schenectady
- 1 Tennessee:** Shelby
- 1 Minnesota ERN:** Southwest region
- 1 Indiana ERN:** Johnson
- 1 Pennsylvania ERN:** Lancaster
- Exploring or Under Development:** CA, DE, HI, IN, KY, MA, MI, NY, OH, PA, SC, TX